

COMMUNITY TRANSPORT

Community transport can be used by everyone in the community. Some operators only carry selected groups, but you should contact operators in your area to see if you could use the service.

Each transport operator sets their own fares. These are usually based on distance and whether a single or return journey is required. Some operators may accept Concessionary Travel passes, but you should always check with them before your journey.

To find out more about a service, please contact the individual operator.

TRANSPORT COMPANY	CONTACT NUMBER
Countywide community transport operators The different types of community transport provided to local areas, in addition to public transport.	
Buxted and Horam Patient Ambulance Service Available for transport to and from appointments across East Sussex. Pick up and drop off from your own home with flexible times. £2 per mile.	07866 624184
St John Ambulance (Transport services department)- Throughout Sussex, further afield by arrangement (In East Sussex transport is mainly in Brighton area, limited service across the rest of East Sussex)	01273 371511
French & Son Ltd East Sussex wide	01435 863587 07850201180
British Red Cross- Throughout Sussex and Kent (dependent on postcode and available volunteers)	0800 028 0831

Community Transport- Lewes and the Havens	
CTLA- 4 Towns Community Transport Seaford, Newhaven, Peacehaven & Telescombe The 4 Town Bus service operates for all local residents living within the areas of Seaford to Telescombe Cliffs (including Saltdean) £2-£5 single, £3.60-£8 return	01273 517332
CTLA Lewes Area- £2s/£3.50r for inside Lewes. £3 single/£5 return for areas around outside of Lewes.	01273 517332

CTLA Havens Area Free non-emergency service for all registered patients of GP Practices in Newhaven and Peace haven. Transport to and from home, GP Practice, Lewes Victoria Hospital, School Hill Surgery, Newhaven Rehabilitation & Polyclinic	01273 517332
Cuckmere Buses- Lewes District, South Wealden District & Eastbourne	01323 870920

Community Transport- Heathfield, Crowborough and Uckfield

CTLA Uckfield Dial a Ride The Uckfield Bus covers all of Uckfield including the hospital and doctors surgeries	01273 517332
Social Action Project Wadhurst residents only: to and from locations in the Wadhurst area.	01892 784191
Linked hands Cross-in-Hand & Heathfield	01435 863293
Rotherfield St Martin (RSM) Volunteer Driver Scheme Transport to and from health appointments. Rotherfield and RSM members who live in Crowborough.	01892 853021
HATCH Voluntary Car Scheme Hartfield and Colemans Hatch	01892 771331
North Wealden Community Transport Partnership North Wealden District and adjacent Parishes	01892 771332

Hospital Appointment Transport

Friends of Crowborough Hospital Transport for patients and staff of Crowborough Day Centre (dependent on postcode and available volunteers).	01892 664626
Social Action Project People from Wadhurst only. Maidstone Hospital, Pembury Hospital, East Grinstead Hospital.	01892 784191
Forest Row Community Transport Patients from Ashdown Forest Health Centre and/or Forest Row Parish and Ashurst Wood To attend medical/dental appointments, essentially covering most of Sussex, Surrey and Kent.	01342 822909
CTLA Access to Healthcare- Uckfield patients to and from: Bird in Eye Surgery (Uckfield), Buxted Medical Centre, East Hoathly Medical Centre & Meads Medical Centre	01273 517332

For general information about community transport in East Sussex, contact:

Passenger Transport County Hall, St Anne's Crescent, Lewes, East Sussex, BN7 1UE	0345 60 80 190
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USEFUL WEBSITES

NHS- arranging transport to and from hospital

<http://www.nhs.uk/chq/Pages/1079.aspx?CategoryID=68>

East Sussex County Council- Community Transport

<https://www.eastsussex.gov.uk/roadsandtransport/public/communitytransport/map>

High Weald Lewes Havens Clinical Commissioning Group- improving patient transport services

<http://www.highwealdleweshavensccg.nhs.uk/get-involved/improving-patient-transport-services/>

Going into hospital

You normally make your own way to hospital but if you don't have your own transport or need specialist care on the way to hospital, you might be eligible for a non-emergency patient transport.

This service is free for NHS patients. These services provide free transport to and from hospital for people who have a medical need for it. Your GP or the healthcare professional who referred you to hospital can discuss with you whether you have a medical need for transport. To find out if you meet the criteria please contact your GP or:

Non-Emergency Patient Transport Service- Coperforma (The Hub)
0300 111 2131

Refunds of hospital transport costs

You may be able to claim a refund for the cost of transport to hospital or other NHS premises through the Healthcare Travel Costs Scheme (HTCS) if you:

- are not eligible for PTS
- cannot meet the cost of travelling to hospital
- cannot get a friend or relative to take you

There are conditions you must meet to be eligible for a refund under this scheme.

To qualify for help with travel costs under the HTCS, you must meet three conditions:

- **Condition one:** At the time of your appointment, you or your partner (including civil partners) must receive one of the [qualifying benefits or allowances](#) listed below, or meet the eligibility criteria of the [NHS Low Income Scheme](#).
- **Condition two:** You must have [a referral](#) from a healthcare professional for a specialist or to a hospital for further NHS treatment or tests (often referred to as "secondary care").
- **Condition three:** Your appointment must be on a separate visit to when the referral was made. This applies whether your treatment is provided at a different location (hospital or clinic) or on the same premises as where your GP or other health professional issued the referral.

Carers and escorts

You can claim travel costs for an escort, if your health professional says that it is medically necessary for someone to travel with you.

These payments are made on the basis of the patient's eligibility for the scheme, irrespective of the escort's eligibility.

For more information, see:

<http://www.nhs.uk/NHSEngland/Healthcosts/Pages/Travelcosts.aspx>

For all other queries, call **0300 330 1343**